

G4 Sustainability Reporting Guideline / ISO26000

This CSR Report has been prepared in accordance with the core option of the *G4 Sustainability Reporting Guidelines* from the Global Reporting Initiative (GRI). The reference table below provides the location on the Company's web site or page number in this report for each item presented in the Mitsubishi Estate Group CSR Report 2015 corresponding to these guidelines.

GRI Items	GRI Index	Location on the Company's Japanese-language web site	Page in the report	ISO 26000 core subjects and issues	
GENERAL STANDARD DISCLOSURES					
1. Strategy and Analysis					
G4-1	Statement from the most senior decision-maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	Message from the President	4-7	4.7 6.2 7.4.2	Respect for international norms of behavior Organizational governance Setting the direction of an organization for social responsibility
G4-2	Description of key impacts, risks, and opportunities.	Message from the President Mitsubishi Estate Group's Value Chain ◆ Mitsubishi Estate Group Annual Report > Risk Management	4-7, 8-9		
2. Organizational Profile					
G4-3	Name of the organization.	◆ Corporate Information > Profile of Mitsubishi Estate	Back cover	6.3.10 6.4.1-6.4.2	Fundamental principles and rights at work Labour practices Employment and employment relationships Conditions of work and social protection Employment creation and skills development
G4-4	Primary brands, products, and/or services.	◆ Corporate Information > About Mitsubishi Estate	9	6.4.3 6.4.4 6.8.5	
G4-5	Location of organization's headquarters.	◆ Corporate Information > Profile of Mitsubishi Estate	Back cover		
G4-6	Number of countries where the organization operates, and names of countries where either the organization has significant operations or that are specifically relevant to the sustainability topics covered in the report.	Feature: Sharing Mitsubishi Estate Group's urban development with the world ◆ Corporate Information > About Mitsubishi Estate > International Business	24-25		
G4-7	Nature of ownership and legal form.	◆ Corporate Information > Profile of Mitsubishi Estate	-		
G4-8	Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	◆ Corporate Information > About Mitsubishi Estate	-		
G4-9	Scale of the organization.	◆ Corporate Information > About Mitsubishi Estate	-		
G4-10	Total number of employees by employment contract and gender. Total number of permanent employees by employment type and gender. Total workforce by employees and supervised workers and by gender. Total workforce by region and gender. Whether a substantial portion of the organization's work is performed by workers who are legally recognized as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors. Any significant variations in employment numbers (such as seasonal variations in employment in the tourism or agricultural industries).	Data on human resources	35-36		
G4-11	Percentage of total employees covered by collective bargaining agreements.	Supportive workplaces for employees > Dialogue with employees	-		
G4-12	Organization's supply chain.	Mitsubishi Estate Group's Value Chain	8-9		
G4-13	Any significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain.	Not applicable	-		
COMMITMENTS TO EXTERNAL INITIATIVES					
G4-14	Whether and how the precautionary approach or principle is addressed by the organization.	Mitsubishi Estate Group Basic Environmental Policy and its operational framework Long-Term Environmental Vision	26	7.8	
G4-15	Externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses.	CSR-Driven Management at the Mitsubishi Estate Group > External initiatives supported by the Company	-		
G4-16	Memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization: ● Holds a position on the governance body ● Participates in projects or committees ● Provides substantive funding beyond routine membership dues ● Views membership as strategic	CSR-Driven Management at the Mitsubishi Estate Group > Affiliation with external groups	-		
3. Identified Material Aspects and Boundaries					
G4-17	All entities included in the organization's consolidated financial statements or equivalent documents. Whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report.	◆ Corporate Information > Profile of Mitsubishi Estate	-	5.2 7.3.2 7.3.3	Recognizing social responsibility Determining relevance and significance of core subjects and issues to an organization An organization's sphere of influence Establishing priorities for addressing issues
G4-18	Process for defining the report content and the Aspect Boundaries. How the organization has implemented the Reporting Principles for Defining Report Content.	Selecting key CSR themes	8-13	7.3.4	
G4-19	Material Aspects identified in the process for defining report content.	Selecting key CSR themes	12-13		
G4-20	For each material Aspect, report the Aspect Boundary within the organization.	Selecting key CSR themes	12-13		
G4-21	For each material Aspect, report the Aspect Boundary outside the organization.	Selecting key CSR themes	12-13		
G4-22	Effect of any restatements of information provided in previous reports, and the reasons for such restatements.	Not applicable	-		
G4-23	Significant changes from previous reporting periods in the Scope and Aspect Boundaries.	Building management programs reduce CO ₂ emissions	30		

4. Stakeholder Engagement

G4-24	Stakeholder groups engaged by the organization.	Mitsubishi Estate Group's Relationships with Stakeholders	13	5.3	Stakeholder identification and engagement
G4-25	Basis for identification and selection of stakeholders with whom to engage.	Mitsubishi Estate Group's Relationships with Stakeholders	13		
G4-26	Organization's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	Operational Framework for CSR Process of selecting key CSR themes Reflect public opinions Collaborating with tenants to conserve energy Feature: Urban development enabling people to live, work and relax—safely and securely Feature: Urban development conducive to child-rearing and an aging population Community building Feature: "Experience Nature" Project brings together urban and rural communities Feature: Initiatives to support reconstruction following the Great East Japan Earthquake	8, 10-11, 12, 13, 14-15, 16, 17, 18, 19		
G4-27	Topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting. Report the stakeholder groups that raised each of the key topics and concerns.	Operational Framework for CSR Reflect public opinions Decide on key CSR themes and performance indicators Collaborating with tenants to conserve energy Feature: Urban development enabling people to live, work and relax—safely and securely Feature: Urban development conducive to child-rearing and an aging population Community building Feature: "Experience Nature" Project brings together urban and rural communities Feature: Initiatives to support reconstruction following the Great East Japan Earthquake	10-11, 12, 13, 14-15, 16, 17, 18, 19		

5. Report Profile

G4-28	Reporting period (such as fiscal or calendar year) for information provided.	Editorial Policy for the CSR Website	3	5.3	Stakeholder identification and engagement
G4-29	Date of most recent previous report (if any).	Editorial Policy for the CSR Website	3		
G4-30	Reporting cycle (such as annual, biennial).	Editorial Policy for the CSR Website	3		
G4-31	Contact point for questions regarding the report or its contents.	Editorial Policy for the CSR Website	3		

GRI CONTENT INDEX

G4-32	"In accordance" option the organization has chosen. GRI Content Index for the chosen option. Reference to the External Assurance Report, if the report has been externally assured.	Core option Editorial Policy for the CSR Website GRI Content Index	3		
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ASSURANCE

G4-33	Organization's policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, scope and basis of any external assurance provided. Relationship between the organization and the assurance providers. Whether the highest governance body or senior executives are involved in seeking assurance for the organization's sustainability report.	Editorial Policy for the CSR Website	-		
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6. Governance

GOVERNANCE STRUCTURE AND COMPOSITION

G4-34	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Corporate Governance	39	6.2 7.4.3 7.7.5	Organizational governance Building social responsibility into an organization's governance, systems and procedures Improving performance
G4-35	Process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees.	Operational Framework for CSR	13		
G4-36	Whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body.	Operational Framework for CSR	13		
G4-37	Whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body.	Serving Shareholders and Investors > Company executives give briefings for shareholders, investors and analysts	41		
G4-38	Composition of the highest governance body and its committees.	Corporate Governance ◆ Mitsubishi Estate Group Annual Report > Corporate Governance	39		
G4-39	Whether the Chair of the highest governance body is also an executive officer (and, if so, his or her function within the organization's management and the reasons for this arrangement).	◆ Mitsubishi Estate Group Annual Report > Corporate Governance	-		
G4-40	Nomination and selection processes for the highest governance body and its committees, and the criteria used for nominating and selecting highest governance body members.	Corporate Governance > Managerial decision-making process	39		
G4-41	Processes for the highest governance body to ensure conflicts of interest are avoided and managed. Report whether conflicts of interest are disclosed to stakeholders, including, as a minimum: ● Cross-board membership ● Cross-shareholding with suppliers and other stakeholders ● Existence of controlling shareholder ● Related party disclosures	Corporate Governance > Managerial decision-making process ◆ Corporate Governance Report > Items Relating to Organization Structure and Operations, etc.	39		

HIGHEST GOVERNANCE BODY'S COMPETENCIES AND PERFORMANCE EVALUATION

G4-43	Measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics.	CSR-Driven Management at the Mitsubishi Estate Group	13		
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HIGHEST GOVERNANCE BODY'S ROLE IN RISK MANAGEMENT

G4-45	Highest governance body's role in the identification and management of economic, environmental and social impacts, risks, and opportunities. Include the highest governance body's role in the implementation of due diligence processes. Whether stakeholder consultation is used to support the highest governance body's identification and management of economic, environmental and social impacts, risks, and opportunities.	Corporate Governance > Risk Management ◆ Corporate Governance Report > Basic policy on and status of internal governance system	38		
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GRI Items	GRI Index	Location on the Company's Japanese-language web site	Page in the report	ISO 26000 core subjects and issues	
HIGHEST GOVERNANCE BODY'S ROLE IN RISK MANAGEMENT					
G4-47	Frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities.	Compliance > Risk Management	38	6.2 7.4.3 7.7.5	Organizational governance Building social responsibility into an organization's governance, systems and procedures Improving performance
HIGHEST GOVERNANCE BODY'S ROLE IN EVALUATING ECONOMIC, ENVIRONMENTAL AND SOCIAL PERFORMANCE					
G4-49	Process for communicating critical concerns to the highest governance body.	Serving Shareholders and Investors > Company executives give briefings for shareholders, investors and analysts			
REMUNERATION AND INCENTIVES					
G4-51	Remuneration policies for the highest governance body and senior executives for the below types of remuneration.	Corporate Governance	39		
G4-52	Process for determining remuneration.	Corporate Governance	-		
7. Ethics and Integrity					
G4-56	Organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	CSR-Driven Management at the Mitsubishi Estate Group 2020 Long-Term Vision Mitsubishi Estate Group Long-Term Environmental Vision Mitsubishi Estate Group Basic Environmental Policy Guidelines on Social Contribution Activities	2, 4, 26	4.4 6.6.3	Ethical behavior Anti-corruption
G4-57	Internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity, such as helplines or advice lines.	Compliance	38		
G4-58	Internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, whistleblowing mechanisms or hotlines.	Compliance	38		
SPECIFIC STANDARD DISCLOSURES					
8. Generic Disclosures on Management Approach					
G4-DMA	Why the Aspect is material. The themes the Company deems material are reported on in the Medium-Term Management Plan, Selecting Key CSR Themes, CSR-Driven Management at the Mitsubishi Estate Group, 2020 Long-Term Vision, Mitsubishi Estate Group Long-Term Environmental Vision, Mitsubishi Estate Group Basic Environmental Policy and Guidelines on Social Contribution Activities.	Medium-Term Management Plan Selecting Key CSR Themes CSR-Driven Management at the Mitsubishi Estate Group 2020 Long-Term Vision Mitsubishi Estate Group Long-Term Environmental Vision Mitsubishi Estate Group Basic Environmental Policy Guidelines on Social Contribution Activities	8-13	6 7.3.1 7.4.3 7.7.3 7.7.5	Guidance on social responsibility core subjects Due diligence Building social responsibility into an organization's governance, systems and procedures Reviewing an organization's progress and performance on social responsibility Improving performance
CATEGORY: ECONOMIC					
Aspect: Economic Performance					
G4-EC1	Direct economic value generated and distributed.	Distribution of economic value to stakeholders	-	6.8.1-6.8.2	
G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	◆ Mitsubishi Estate Group Annual Report > Risk Management	-	6.8.3 6.8.7 6.8.9	
G4-EC3	Coverage of the organization's defined benefit plan obligations.	Supportive workplaces for employees	-	6.5.5 6.9.7	
Aspect: Market Presence					
G4-EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation.	Initiatives in human resource development	32	6.3.7 6.3.10 6.4.3 6.4.4 6.8.1-6.8.2	Discrimination and vulnerable groups Fundamental principles and rights at work Employment and employment relationships Conditions of work and social protection Community involvement and development
Aspect: Indirect Economic Impacts					
G4-EC7	Development and impact of infrastructure investments and services supported.	Feature: Urban development enabling people to live, work and relax—safely and securely Feature: Urban development conducive to child-rearing and an aging population Feature: Sharing Mitsubishi Estate Group's urban development with the world Examples of activities Building a society with a lower carbon footprint	14-15, 16, 17, 24-25	6.3.9 6.8.1-6.8.2 6.8.7 6.8.9	Economic, social and cultural rights Community involvement and development Wealth and income creation Social investment
CATEGORY: ENVIRONMENTAL					
Aspect: Materials					
G4-EN1	Materials used by weight or volume.	Usage of major structural materials in fiscal 2014 by Mitsubishi Estate Home, which procures its own raw materials, totaled 12,339 m ³ .	-	6.5.4	Sustainable resource use
Aspect: Energy					
G4-EN3	Energy consumption within the organization.	Building a society with a lower carbon footprint	30	6.5.4	Sustainable resource use Climate change mitigation and adaptation
G4-EN4	Energy consumption outside of the organization.	Construction sub-contractors are outside the scope of this report.	-	6.5.5	
G4-EN5	Energy intensity.	Building a society with a lower carbon footprint	30		
G4-EN6	Reduction of energy consumption.	Building a society with a lower carbon footprint	30		

Aspect: Energy					
G4-EN7	Reductions in energy requirements of products and services.	Feature: Long-Term Environmental Vision and four symbolic initiatives Reducing environmental impact	27-28, 29	6.5.4 6.5.5	Sustainable resource use Climate change mitigation and adaptation
Aspect: Water					
G4-EN8	Total water withdrawal by source.	Helping society to recycle more	-	6.5.4	Sustainable resource use
G4-EN9	Water sources significantly affected by withdrawal of water.	Not applicable	-		
G4-EN10	Percentage and total volume of water recycled and reused.	Helping society to recycle more	-		
Aspect: Biodiversity					
G4-EN11	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	Fostering harmony between nature and human society	-	6.5.4	Sustainable resource use
G4-EN12	Description on significant impacts on activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	Fostering harmony between nature and human society	-		
G4-EN14	Total number of IUCN red list species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	Not applicable	-		
Aspect: Emissions					
G4-EN15	Direct greenhouse gas (GHG) emissions (SCOPE 1).	Building a society with a lower carbon footprint	30	6.5.5	Climate change mitigation and adaptation
G4-EN18	Greenhouse gas (GHG) emissions intensity.		30	6.5.3	Prevention of pollution
CRE4	Greenhouse gas emissions intensity from new construction and redevelopment activity.	Not applicable	-		
G4-EN19	Reduction of greenhouse gas (GHG) emissions.	Building a society with a lower carbon footprint	30		
G4-EN20	Emissions of ozone-depleting substances (ODS).	The Mitsubishi Estate Group strives to manage emissions appropriately in line with related legislation. The Group is carrying out a survey in order to disclose emissions in line with the revised Fluorocarbon Law, which went into effect in April 2015.	-		
G4-EN21	NOx, SOx, and other significant air emissions.	The Mitsubishi Estate Group manages emissions appropriately in line with the Air Pollution Control Act and other related legislation.	-		
Aspect: Effluents and Waste					
G4-EN22	Total water discharge by quality and destination.	Helping society to recycle more	30	6.5.3	Prevention of pollution
G4-EN23	Total weight of waste by type and disposal method.	Helping society to recycle more	-	6.5.4	Sustainable resource use
G4-EN24	Total number and volume of significant spills.	Not applicable	-		
G4-EN25	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention2 Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	Not applicable	-		
G4-EN26	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the organization's discharges of water and runoff.	Not applicable	-		
Aspect: Products and Services					
G4-EN27	Extent of impact mitigation of environmental impacts of products and services.	Reducing environmental impact	29	6.5.3	Prevention of pollution
G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category.	Not applicable	-	6.5.4 6.5.5 6.7.5	Sustainable resource use Climate change mitigation and adaptation Sustainable consumption
Aspect: Compliance					
G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	Not applicable	-		
Aspect: Overall					
G4-EN31	Total environmental protection expenditures and investments by type.	Environmental Accounting		6.5.1-6.5.2	The environment
CRE5	Land and other assets remediated and in need of remediation for the existing or intended land use according to applicable legal designations.	Not applicable			
Aspect: Supplier Environmental Assessment					
G4-EN32	Percentage of new suppliers that were screened using environmental criteria.	Cooperating with Business Partners	40	6.3.5	Avoidance of complicity
G4-EN33	Significant actual and potential negative environmental impacts in the supply chain and actions taken.	Cooperating with Business Partners	40	6.6.6 7.3.1	Promoting social responsibility in the value chain Due diligence
CATEGORY: SOCIAL					
SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK					
Aspect: Employment					
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region.	Data on human resources	-	6.4.3 6.4.4	Employment and employment relationships
G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation.	Supportive workplaces for employees	-	6.8.7	Conditions of work and social protection
G4-LA3	Return to work and retention rates after parental leave, by gender.	Supportive workplaces for employees	34		Wealth and income creation
Aspect: Occupational Health and Safety					
G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	Not applicable		6.4.6 6.8.8	Health and safety at work Health
G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender.	This is not disclosed as the workplaces, which are primarily offices, of Mitsubishi Estate Group employees expose them to little risk of occupational disease or injury, and there are very few workplace accidents.	-		
G4-LA7	Workers with high incidence or high risk of diseases related to their occupation.	Not applicable	-		
G4-LA8	Health and safety topics covered in formal agreements with trade unions.	Supportive workplaces for employees	-		

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GRI Items	GRI Index	Location on the Company's Japanese-language web site	Page in the report	ISO 26000 core subjects and issues	
Aspect: Training and Education					
G4-LA9	Average hours of training per year per employee by gender, and by employee category.	Initiatives in human resource development	32	6.4.7	Human development and training in the workplace Employment creation and skills development
G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Initiatives in human resource development Supportive workplaces for employees	-	6.8.5	
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category.	Initiatives in human resource development	-		
Aspect: Diversity and Equal Opportunity					
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	◆ Mitsubishi Estate Group Annual Report > Corporate Governance Data on human resources	-	6.2.3 6.3.7 6.3.10 6.4.3	Decision-making processes and structures Discrimination and vulnerable groups Fundamental principles and rights at work Employment and employment relationships
Aspect: Equal Remuneration for Women and Men					
G4-LA13	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	Initiatives in human resource development	-	6.3.7 6.3.10 6.4.3 6.4.4	Discrimination and vulnerable groups Fundamental principles and rights at work Employment and employment relationships Conditions of work and social protection
Aspect: Supplier Assessment for Labor Practices					
G4-LA14	Percentage of new suppliers that were screened using labor practices criteria.	Refer to EN32-33.	40	6.3.5	Avoidance of complicity Employment and employment relationships Promoting social responsibility in the value chain Due diligence
G4-LA15	Significant actual and potential negative impacts for labor practices in the supply chain and actions taken.	Refer to EN32-33.	40	6.4.3 6.6.6 7.3.1	
SUB-CATEGORY: HUMAN RIGHTS					
Aspect: Investment					
G4-HR2	Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Respecting human rights and employee diversity	-	6.3.3 6.3.5 6.6.6	Due diligence Avoidance of complicity Promoting social responsibility in the value chain
Aspect: Non-discrimination					
G4-HR3	Total number of incidents of discrimination and corrective actions taken.	Respecting human rights and employee diversity	-	6.3.6 6.3.7 6.3.10 6.4.3	Resolving grievances Discrimination and vulnerable groups Fundamental principles and rights at work Employment and employment relationships
Aspect: Child Labor					
G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	Not applicable (Business involving development and construction is primarily carried out in Japan, where laws against child labor are thoroughly enforced and cases of it occurring are extremely rare, and as such there is nothing to specify as having significant risk for incidents of child labor or forced labor.)	-		
Aspect: Forced or Compulsory Labor					
G4-HR6	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor.	Not applicable (Business involving development and construction is primarily carried out in Japan, where laws against child labor are thoroughly enforced and cases of it occurring are extremely rare, and as such there is nothing to specify as having significant risk for incidents of child labor or forced labor.)	-		
Aspect: Supplier Human Rights Assessment					
G4-HR10	Percentage of new suppliers that were screened using human rights criteria.	Refer to EN32-33.	-	6.3.3	Due diligence Human rights risk situations Avoidance of complicity Promoting social responsibility in the value chain
G4-HR11	Significant actual and potential negative human rights impacts in the supply chain and actions taken.	Refer to EN32-33.	-	6.3.4 6.3.5 6.6.6	
SUB-CATEGORY: SOCIETY					
Aspect: Local Communities					
G4-S01	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	Feature: Urban development enabling people to live, work and relax—safely and securely	16	6.3.9 6.5.1-6.5.2	Economic, social and cultural rights
CRE7	Number of persons voluntarily and involuntarily displaced and/or resettled by development, broken down by project.	In the event that transfers are requested as the result of rebuilding, development and other projects, appropriate steps are taken after discussion with all parties.	-	6.5.3 6.8	The environment Prevention of pollution Community involvement and development

Aspect: Anti-corruption					
G4-S03	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified.	Compliance	38	6.6.1-6.6.2 6.6.3 6.6.6	Fair operating practices Anti-corruption Promoting social responsibility in the value chain
G4-S04	Communication and training on anti-corruption policies and procedures.	Compliance	38		
G4-S05	Confirmed incidents of corruption and actions taken.	Not applicable	-		
Aspect: Public Policy					
G4-S06	Total value of political contributions by country and recipient/beneficiary.	Compliance	-	6.6.1-6.6.2 6.6.4	Fair operating practices Responsible political involvement
Aspect: Anti-competitive Behavior					
G4-S07	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes.	Not applicable	-		
Aspect: Compliance					
G4-S08	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	Not applicable	-		
SUB-CATEGORY: PRODUCT RESPONSIBILITY					
Aspect: Customer Health and Safety					
G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement.	Initiatives to manage building safety	-	6.7.1-6.7.2 6.7.4	Consumer issues Protecting consumers' health and safety
G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes.	Not applicable	-	6.7.5 6.8.8	Sustainable consumption Health
Aspect: Product and Service Labeling					
G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements.	Responsible information provision Communicating with clients Fostering harmony between nature and human society	-		
G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcome.	Total number of incidents: 1 (related to menu display in hotel)	The incident over the menu display is reported in this table.	4.6 6.7.1-6.7.2 6.7.3 6.7.4 6.7.5 6.7.9	Respect for the rule of law Consumer issues Fair marketing, factual and unbiased information and fair contractual practices Protecting consumers' health and safety Sustainable consumption Education and awareness
G4-PR5	Results of surveys measuring customer satisfaction.	Communicating with clients	-	6.7.1-6.7.2 6.7.6	Consumer issues Consumer service, support, and complaint and dispute resolution
CRE8	Type and number of sustainability certification, rating and labeling schemes for new construction, management, occupation and redevelopment.	Feature: Sharing Mitsubishi Estate Group's urban development with the world Feature: Long-Term Environmental Vision and four symbolic initiatives Building a society with a lower carbon footprint	24-25, 27	6.7.1-6.7.2 6.7.7	Consumer issues Consumer data protection and privacy
Aspect: Marketing Communications					
G4-PR6	Sale of banned or disputed products.	Not applicable	-	4.6 6.7.1-6.7.2 6.7.3	Respect for the rule of law Consumer issues
G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes.	Responsible information provision	-		Consumer service, support, and complaint and dispute resolution
Aspect: Customer Privacy					
G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Not applicable	-		
Aspect: Compliance					
G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	Not applicable	-		