# **GRI Content Index**

The table below indicates the pages in the Mitsubishi Estate Group CSR Report 2014 that correspond to items indicated in the *Sustainability Reporting Guidelines Version 3.1* issued by the Global Reporting Initiative (GRI).





### 1. Strategy and Analysis

Item	Index	Pages
	Statement from the most senior decision-maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	P04-05
1.2	Description of key impacts, risks, and opportunities.	P08-09

## 2. Organizational Profile

Item	Index	Pages
2.1	Name of the organization.	(Corporate Information)
2.2	Primary brands, products, and/or services.	(Corporate Information)
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	(Corporate Information)
2.4	Location of organization's headquarters.	(Corporate Information)
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	P28-29
2.6	Nature of ownership and legal form.	(Corporate Information)
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	(Corporate Information)
2.8	Scale of the reporting organization.	(Corporate Information)
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	
2.10	Awards received in the reporting period.	P15, 16, 19, 21, 22, 23

#### 3. Report Parameters

Item	Index	Pages
Repo	rt Profile	
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	P03
3.2	Date of most recent previous report (if any).	
3.3	Reporting cycle (annual, biennial, etc.).	P03
3.4	Contact point for questions regarding the report or its contents.	P03
Repo	rt Scope and Boundary	
3.5	Process for defining report content.	
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers).	P03
3.7	State any specific limitations on the scope or boundary of the report.	P03
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the indicators and other information in the report.	P03, 21, 22
3.10	Explanation of the effect of any restatements of information provided in earlier reports, and the reasons for such restatement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	P03, 21, 22
GRI C	ontent Index	
3.12	Table identifying the location of the Standard Disclosures in the report.	P42-45
Assui	ance	
3.13	Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s).	

### 4. Governance, Commitments, and Engagement

Item	Index	Pages
Gove	rnance	
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	P38

4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	P38
4.3	For organizations that have a unitary board structure, state the number and gender of members of the highest governance body that are independent and/or non-executive members.	P38
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	P37, 40
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	P39
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	P39
4.7	Process for determining the composition, qualifications, and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	P06-07, 18, 20
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	P38
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	
Comr	nitments to External Initiatives	
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	P26-27, 36
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	P03, 20
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations.	
Stake	holder Engagement	
4.14	List of stakeholder groups engaged by the organization.	P07
4.15	Basis for identification and selection of stakeholders with whom to engage.	P07
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	P07, 10-11, 21, 25
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	P07, 21, 25

# **5. Management Approach and Performance Indicators**

Item	Index	Pages
Econ	omic Performance Indicators	
Mana	igement Approach	
Aspe	ct: Economic Performance	
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	(Investor Relations)
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	
EC3	Coverage of the organization's defined benefit plan obligations.	(Investor Relations)
EC4	Significant financial assistance received from government.	
Aspe	ct: Market Presence	
EC5	Range of ratios of standard entry-level wage by gender compared to local minimum wage at significant locations of operation.	
EC6	Policy, practices, and proportion of spending on locally based suppliers at significant locations of operation.	P36
EC7	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.	
Aspe	ct: Indirect Economic Impacts	
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	P12-17
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.	
Envi	ronmental Performance Indicators	
Mana	igement Approach	P17, 20
Aspe	ct: Materials	
EN1	Materials used by weight or volume.	
EN2	Percentage of materials used that are recycled input materials.	
Aspe	ct: Energy	
EN3	Direct energy consumption by primary energy source.	P21
EN4	Indirect energy consumption by primary source.	P21
EN5	Energy saved due to conservation and efficiency improvements.	P21
EN6	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives.	P18-19
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	P21
Aspe	ct: Water	
EN8	Total water withdrawal by source.	P22
EN9	Water sources significantly affected by withdrawal of water.	
EN10	Percentage and total volume of water recycled and reused.	P22

Item	Index	Pages
		ruges
_	Biodiversity	
V11	Location and size of land owned, leased, managed in, or adjacent to protected areas and areas of high biodiversity value outside protected areas.	
112	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	P22
113	Habitats protected or restored.	
114	Strategies, current actions, and future plans for managing impacts on biodiversity.	
N15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	
spect	: Emissions, Effluents, and Waste	
V16	Total direct and indirect greenhouse gas emissions by weight.	P21
V17	Other relevant indirect greenhouse gas emissions by weight.	
118	Initiatives to reduce greenhouse gas emissions and reductions achieved.	P18-19, 21
119	Emissions of ozone-depleting substances by weight.	
120	NOx, SOx, and other significant air emissions by type and weight.	
121	Total water discharge by quality and destination.	P22
122	Total weight of waste by type and disposal method.	P22
123	Total number and volume of significant spills.	P22
124	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	
N25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.	
pect	: Products and Services	
126	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	P18-19
127	Percentage of products sold and their packaging materials that are reclaimed by category.	
pect	: Compliance	
128	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	
pect	: Transport	
129	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	
pect	: Overall	
_	Total environmental protection expenditures and investments by type.	
	Practices and Decent Work Performance Indicators	
	ement Approach	
	: Employment	
<u> </u>	Total workforce by employment type, employment contract, and region, broken down by gender.	P33
42	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	P33
13	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation.	133
15	Return to work and retention rates after parental leave, by gender.	
•	: Labor/Management Relations  Percentage of employees covered by collective-bargaining agreements.	
4	3 1,7 , 3 33	
5	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements.	
pect	: Occupational Health and Safety	
6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	
7	Rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender.	
18	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	
9	Health and safety topics covered in formal agreements with trade unions.	
<u> </u>	Training and Education	
110	Average hours of training per year per employee by gender, and by employee category.	
		P30
\11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	130
11	Percentage of employees receiving regular performance and career development reviews, by gender.	130
11	Percentage of employees receiving regular performance and career development reviews, by gender.  Diversity and Equal Opportunity	130
11 12 pect	Percentage of employees receiving regular performance and career development reviews, by gender.  Diversity and Equal Opportunity  Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	P33
i11 i12 spect i13	Percentage of employees receiving regular performance and career development reviews, by gender.  Diversity and Equal Opportunity  Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.  Equal Remuneration for Women and Men	
i11 i12 spect i13	Percentage of employees receiving regular performance and career development reviews, by gender.  Diversity and Equal Opportunity  Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	
A11 A12 Spect A13 Spect	Percentage of employees receiving regular performance and career development reviews, by gender.  Diversity and Equal Opportunity  Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.  Equal Remuneration for Women and Men	
A11 A12 Spect A13 Spect A14	Percentage of employees receiving regular performance and career development reviews, by gender.  Diversity and Equal Opportunity  Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.  Equal Remuneration for Women and Men  Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation.	
A12 A12 A13 A13 A13 A14 A14 Anaganag	Percentage of employees receiving regular performance and career development reviews, by gender.  Diversity and Equal Opportunity  Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.  Equal Remuneration for Women and Men  Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation.  Rights Performance Indicators	

HR2	Index	Pages
_	Percentage of significant suppliers, contractors, and other business partners that have undergone human rights screening, and actions taken.	
R3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	P31
pec	:: Non-discrimination	
 {4	Total number of incidents of discrimination and corrective actions taken.	
pec	:: Freedom of Association and Collective Bargaining	
	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions	
15	taken to support these rights.	
pec	:: Child Labor	
6	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	
pec	:: Forced and Compulsory Labor	
7	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms	
	of forced or compulsory labor.	
·	:: Security Practices	
	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	
pec	: Indigenous Rights	
39	Total number of incidents of violations involving rights of indigenous people and actions taken.	
pec	: Assessment	
R10	Percentage and total number of operations that have been subject to human rights reviews and/or impact assessments.	
pec	:: Remediation	
211	Number of grievances related to human rights filed, addressed and resolved through formal grievance mechanisms.	
cie	ty Performance Indicators	
anaç	pement Approach	
spec	: Local Communities	
01	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	
)9	Operations with significant potential or actual negative impacts on local communities.	
010	Prevention and mitigation measures implemented in operations with significant potential or actual negative impacts on local communities.	
spec	:: Corruption	
02	Percentage and total number of business units analyzed for risks related to corruption.	P38
03	Percentage of employees trained in organization's anti-corruption policies and procedures.	P40
04	Actions taken in response to incidents of corruption.	
spect	: Public Policy	
spect 05	: <mark>Public Policy</mark> Public policy positions and participation in public policy development and lobbying.	
<b>spec</b> 05 06	: Public Policy Public policy positions and participation in public policy development and lobbying. Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	
spect 05 06 spect	: Public Policy Public policy positions and participation in public policy development and lobbying. Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  : Anti-competitive Behavior	
spect 05 06 spect	: Public Policy Public Policy Public policy positions and participation in public policy development and lobbying. Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  : Anti-competitive Behavior Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.	
spectors 05 06 spectors 07	: Public Policy Public Policy Public policy positions and participation in public policy development and lobbying. Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  :: Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  :: Compliance	
spectors 05 06 spectors 07 spectors	: Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  : Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  : Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	
spectors 05 06 spectors 07 spectors 08	: Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  : Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  : Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  ct Responsibility Performance Indicators	
05 06 spect 07 spect 08 rodu	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Chati-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Cat Responsibility Performance Indicators  Jement Approach	P24
spectors of the spectors of th	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Exact Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	
spectors of the spectors of th	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Chati-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Cat Responsibility Performance Indicators  Jement Approach	
peci 05 06 07 08 08 08 08	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	P24
special specia	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Counter Responsibility Performance Indicators  Jement Approach  Coustomer Health and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by	P24
peci peci 7 peci 8 rodu 11	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Counter Responsibility Performance Indicators  Dement Approach  Coustomer Health and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	P24
peci peci peci 18 rodu peci 11	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Country Performance Indicators  Jerus Performance Indicators  Sement Approach  Country Performance Indicators  Country Performance Indicators  Jerus	P24 P24-25, 27
spectors of the spectors of th	Public Policy  Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Cott Responsibility Performance Indicators  Jement Approach  Coustomer Health and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.  Product and Service Labeling  Type of product and service information required by procedures, and percentage of significant products such information requirements.	P24 P24-25, 27
peci 5 6 peci 7 peci 8 rodu 1 2 peci 3 4 5	Public Policy Public policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Cott Responsibility Performance Indicators  Jement Approach  Customer Health and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.  Product and Service Labeling  Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.  Total number of incidents of non-compliance with regulations and voluntary codes concerning products and services subject to such information requirements.	P24 P24-25, 27
peci peci peci peci 8 rodu peci 11 12 peci 13 14 15 peci	Public Policy  Public policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Ct Responsibility Performance Indicators  Jement Approach  Customer Health and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.  Product and Service Labeling  Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.  Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.  Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	P24 P24-25, 27
pectors of the second of the s	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Control to the Proprehamical Indicators  Control to the Proprehamical Indicators  Control to the Proprehamical Indicators  Control to such procedures.  Control number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.  Product and Service Labeling  Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.  Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.  Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.  Marketing Communications  Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and Programs for adherence to laws, standards, and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship.	P24 P24-25, 27 P24, 27 P25
spectors  observed  spectors  specto	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Control to the Pealth and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services during their life cycle, by type of outcomes.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.  Product and Service Labeling  Type of product and service information required by procedures, and percentage of significant products and service subject to such information requirements.  Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.  Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.  Marketing Communications  Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	P24 P24-25, 27 P24, 27 P25
special specia	Public Policy Public Policy positions and participation in public policy development and lobbying. Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Ct Responsibility Performance Indicators  Jement Approach  Customer Health and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.  Product and Service Labeling  Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.  Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.  Practices related to customer satisfaction.  **Marketing Communications**  Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.  Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	P24 P24-25, 27 P24, 27 P25
special specia	Public Policy Public Policy positions and participation in public policy development and lobbying.  Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.  Anti-competitive Behavior  Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Compliance  Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.  Control to the Pealth and Safety  Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services during their life cycle, by type of outcomes.  Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.  Product and Service Labeling  Type of product and service information required by procedures, and percentage of significant products and service subject to such information requirements.  Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.  Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.  Marketing Communications  Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	P24 P24-25, 27 P24, 27 P25